



Voucher redemption office

You must convert the Berlin WelcomeCard Voucher at one of the designated redemption office in Berlin. The voucher is not valid for use as a travel pass. Any travel costs incurred in redeeming the voucher will not be refunded.

Main station

Ground Floor / Entrance Europaplatz

Monday: 8 am – 9 pm

Tuesday & Wednesday: 9 am – 7 pm

Thursday to Saturday: 8 am – 9 pm

Sunday: 9 am – 7 pm

Brandenburger Tor (Brandenburg Gate)

Pariser Platz / South Wing

Daily 10 am – 6 pm

Humboldt Forum

Schloßplatz

Daily 10 am – 6 pm

Airport Berlin-Brandenburg BER

Terminal 1

Berlin-Brandenburg WelcomeCenter / Tourist Info

Terminal 1, Level E0

Monday: 9 am – 5.30 pm

Tuesday & Wednesday: 9 am – 6 pm

Thursday: 9 am – 5.30 pm

Friday to Sunday: 9 am – 6 pm

Opening times are subject to change. [More details and up-to-date opening hours](#)